



NORTH STAR

TAKING LEARNING BEYOND THE CLASSROOM

Privacy Policy

North Star's policy is to respect and protect the privacy of our clients. North Star will never willfully disclose individually identifiable information about its customers to any third party without first receiving that customer's permission. This policy statement tells you how we collect information from you and how we use it.

Our Policy

There are cases where North Star may ask you for personal information, such as your name or address. The information you give to register for our services will not be used for any other purpose other than to administer these services.

At North Star we have adopted the following privacy policy as part of our commitment to protect any personal information relating to:

- you;
- children for whom you are booking a trip; and
- other parents/guardians of such children;

which you may provide to us through our website, our Wufoo forms or by any other means. Any change to this Privacy Policy will be posted on this website. Please note that this Privacy Policy does not apply to other websites linked through this website.

Personal information which you choose to provide to other websites will be subject to the privacy policies of those websites.

1. North Star will not use or disclose personal information unless you have given your permission, except for the following purposes:
 - 1.1 to assess, operate and improve this website and the services provided through it or in relation to it;
 - 1.2 to keep you informed about North Star and its services and about this website;
 - 1.3 if North Star is required to disclose such personal information by any applicable law, regulation or legal process.
2. North Star will not sell, trade or rent any child's personal information. North Star will not knowingly write to any child. All communication from North Star will be directed to you as the adult responsible for the booking.
3. North Star will not sell, trade or rent any other parent's/guardian's/teacher's personal information unless they have separately given their permission.
4. North Star will not sell, trade or rent your personal information to others unless you have given your permission. By booking your trip with us, you agree that North Star will be permitted to share your personal information with carefully chosen, reputable and trustworthy third parties (e.g. airlines). North Star will follow the relevant legal requirements and use all reasonable precautions to ensure that only responsible third parties see the Personal Information. However, North Star is not responsible for any breach of security or any act or omission of third parties who receive your Personal Information.
5. In addition to the use of your personal information as described above, North Star may also gather anonymous information which may be used by North Star or shared with third parties. This is information which does not identify you, but which may be helpful for marketing purposes or for improving this website or the services provided through it.
6. If you have any questions or wish to have any personal information edited or deleted, please e-mail us at norstar@emirates.net.ae.

Links

Clients should be aware that when you are on a North Star site, you could be directed to other sites that are beyond our control. There are links to other sites from North Star pages that take you outside our service. These other sites may send their own cookies to clients, collect data or solicit personal information.

Photography, Social Media and public communication

We regularly take photographs and videos for promotional and training purposes. When the trip has been booked by a client school, we will comply with the school's policy with regard to including the students in our photographs. In the absence of a client school policy, we will not use photos where individual students can be recognized without first seeking the school's permission. In the event that the parent books a trip directly with us, we will seek parental permission to include your child in photographs/videos.

By granting us permission to take such photographs, uploading materials to any forum or submitting any materials to us, you automatically grant (or warrant that the owner of such materials has expressly granted) us a perpetual, royalty-free, irrevocable, non-exclusive right and license to use, reproduce, modify, adapt, publish, translate, create derivative works from and distribute such materials or incorporate such materials into any form, medium, or technology now known or later developed throughout the universe. In addition, you warrant that all so-called "moral rights" in those materials have been waived.

Please keep in mind that whenever you give out personal information online, for example, via message boards, commenting on social media etc., that information can be collected and used by people you don't know. While North Star strives to protect its client's personal information and privacy, we cannot guarantee the security of any information you disclose online and you do so at your own risk. North Star's policy does not extend to anything that is inherent in the operation of the internet, and therefore beyond North Star's control, and is not to be applied in any manner contrary to applicable law or governmental regulation. We reserve the right at our discretion to make changes to this policy at any time. Please check this page periodically for changes.

Email

It is our policy to respect the privacy of all clients. Therefore, in addition to the privacy of registration data, we will not monitor, edit, or disclose the contents of a client's e-mail unless required in the course of normal maintenance of the North Star website and its systems or unless required to do so by law or in the good-faith belief that such action is necessary to:

1. comply with the law or comply with legal process served on North Star;
2. protect and defend the rights or property of North Star; or
3. act in an emergency to protect the personal safety of our clients or the public.

Clients shall remain solely responsible for the content of their messages.